



VOLUNTEERS/MENTORS

Volunteers mentor young people, help community groups, bring people together with experienced professionals.

Needs: Co-ordinators, mentoring programme

1



USER DESIGN

The initiative ensures technology plans meet resident needs by involving them in design and development

Needs: development team, commitment to user participation.

1



HOME ACCESS BY TV

Residents are offered connectivity through set-top boxes for digital TVs.

Needs: equipment and support.

2



LOCAL ISP/ASP

The landlord and other agencies use their collective purchasing power to develop connectivity and online services for residents, organisations and businesses

Needs: Technical and business development staff.

3



ACCESS FOR ALL

The initiative commits to creating community, work or home access for all who want it

Needs: Centres, outreach staff/ volunteers, equipment, support.

3



LAPTOP LENDING

Residents who complete a basic computer literacy course qualify for laptops on loan, so they can develop computer and online projects at home.

Needs: Laptops and maintenance plan. ISP accounts.

2



WEB DESIGN COURSES

Local people can learn how to design web pages at community centres.

Needs: new or existing centres and staff

1

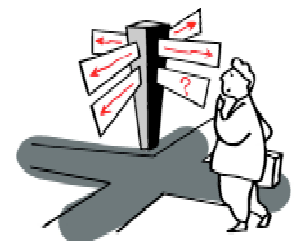


TECH JOBS

The technical support, centres and content programmes are designed to give users and learners a pathway to employment

Needs: Well-conceived programme

2



HOUSING SERVICES ONLINE

Repairs, exchanges and other services provided by the landlord are available online.

Needs: Systems, access, staff training.

2



PARTICIPATION ONLINE

Discussion forums are created so different interests in the community can air their views. Volunteers learn facilitation skills.

Needs: Confident users, facilitators, appropriate system.

1

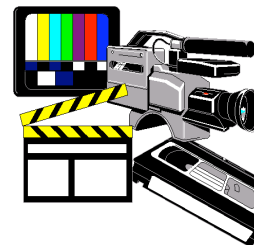


NON-PROFIT SUPPORT

The initiative provides funding, services and support to enable community groups and nonprofits to get online and serve their clients

Needs: Online services, support programme.

2



COMMUNITY MEDIA CENTRE

Local media center provides training and support to residents in web design, music, digital art, video production, community radio, etc.

Needs; Equipment, staff.

2



COMMUNITY INTRANET

Homes with computers or digital TV are able to use an internal system for newsletters, discussions, online services, and personal Home Pages

Needs: Tech and content team. Access provision.

2



COMMUNITY STORYTELLING

Local people can use audio, video and web pages to raise issues of personal and community interest in their own words.

Needs: Mentors, equipment, workshop space.

1



FEE-BASED SERVICES

The initiative sells a variety of online services to residents, organisations, and businesses in order to engage local interests and earn income.

Needs: Business plan. Staff and services.

2



GATEWAY WEB SITE

The initiative develops a website of local information with links to all key local projects. It acts as a portal to forums and other applications

Needs: Technical and content skills, systems, maintenance.

2



LEARNING TOGETHER

Mothers and daughters, fathers and sons - plus grandparents - learn together through projects where they have shared interests. Neighbours may join in too.

Needs: Tutors, online workshop space

1



EQUIPMENT LIBRARY

Community groups can "checkout" specialised equipment such as digital cameras, videocameras, scanners, laptops, on an as-needed basis

Needs; Equipment, management policies

1



SUPPORT FOR DISABILITIES

Special software, and adapted hardware, is designed to provide people who have disabilities with easy access and a supportive environment.

Needs: Access, appropriate hardware, software and tutor

1



E-BUSINESS INCUBATOR

Specialist centres provide, for a fee, workspace, consultation and support for small businesses and social enterprises using the Net

Needs: Centres, business plan

2



COMMUNITY CONTENT

Local centres work with residents to develop 'fun' activities and content relevant to people's lives.

Needs: Staff, volunteers, facilities.

1

Project



BROADBAND

All homes, centres and offices have access to broadband connections enabling video as well as email and web applications when these are developed.

Needs: Tech team and systems, cable or other service provider.

3

Project

Project

Project

Project