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**LOCAL NEWSLETTERS ONLINE**

The centre converts the hard copies of local community newsletters and leaflets into digital versions that can be displayed online

**Needs:** outreach and staff/volunteers, digitising.

2



**FAMILIES ONLINE**

Parents, children – and grandparents – can learn about ways in which the Net can be used by different members of the family. Advice on how to avoid conflict is included

**Needs:** curricula, tutor/volunteer

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**ONLINE SHOPPING GUIDE**

The centre runs workshops providing advice on how to shop online, and how to avoid possible problems

**Needs:** curricula, tutor

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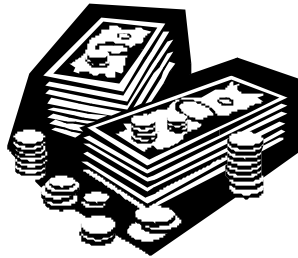


**SUPPORT FOR DISABILITIES**

Special software, and adapted hardware, is designed to provide people who have disabilities with easy access and a supportive environment.

**Needs:** Appropriate hardware, software and tutor

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**FEE-BASED ICT SERVICES**

The centre sells a variety of online services to residents, organisations, and businesses in order to engage local interests and earn income.

**Needs:** local needs survey and business plan.

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**FAITH-BASED ACTIVITIES**

Local faith groups are engaged through online study and websites that provide a religious perspective on child-raising, marriage, politics etc

**Needs:** outreach and menu of faith-based websites

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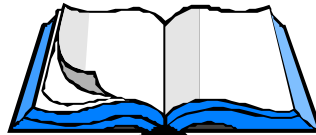


**DEMOCRACY ONLINE**

Discussion forums are created so that different interests in the community can air their views. Volunteers learn new skills by facilitating.

**Needs:** confident users, facilitators, partners

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**LITERACY PROGRAMME**

Email to relatives, web searching, letter writing and other activities are used to develop basic literacy skills with users.

**Needs:** tutor/volunteers

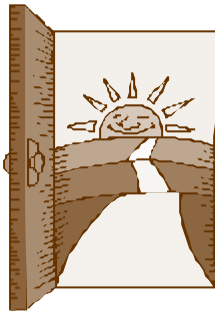
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**CENTRE CYBERCAFE**

The centre creates a drop-in cybercafe to encourage social interaction between users, and provide a place where people can meet to develop project ideas.

**Needs:** café facilities and management.



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**GATEWAY WEBSITE**

Centre users help residents and businesses participate in developing a web site reflecting local interests, information

**Needs:** technical and content skills, systems, maintenance



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**ARTS AND HISTORY PROJECTS**

Users have access to multi-media facilities in the centre to develop their own projects. Libraries and national agencies also provide digitised content

**Needs:** tutor/volunteers and media facilities



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**LOCAL PAPER PLATFORM**

The local paper - part of a chain – offers community groups sophisticated web building, news, forum and events calendar facilities. Hot items may be featured on a national gateway.

**Needs:** Joint development with paper.



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**YOUTHNET GOES LOCAL**

The national youthnet organisation offers local youth groups the chance to develop articles, advice and contact information that will integrate with [www.thesite.org](http://www.thesite.org)

**Needs:** young project champion. Information skills.



2

**ACTIVE CITIZENS ONLINE**

[Citizenconnection.org.uk](http://Citizenconnection.org.uk) invites groups to use the national site to inspire and support local action, and contribute. Schools use the resource for the new citizenship curriculum.

**Needs:** Net-savvy community activists and teachers.

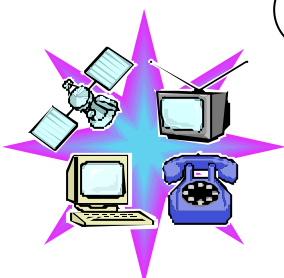


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**SOAP STARS JOIN IN**

Granada runs a Net storyline in Coronation Street. Stars join viewers in online forums and chats to plan how best to use the Net to tackle personal and community problems.

**Needs:** soap enthusiasts with Net confidence



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**COMMUNITY GRID**

The centre champions a Community Grid for local ICT projects to share resources, reduce duplication and identify gaps

**Needs:** major partnership-building programme



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**VIRTUAL VOLUNTEERS/MENTORS**

Virtual volunteers mentor young people, do technology projects for voluntary groups, bring people interested in careers together with experienced professionals

**Needs:** Co-ordinators, affiliated online mentoring programme



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**COMMUNITY SUPPORT**

The centre promotes community involvement and development by helping locals community organisations access and exchange information, and work together online.

**Needs:** local partnerships and online tools.

3



### LAPTOP LENDING

Centre users who complete a basic computer literacy course qualify for laptops on loan, so they can develop computer and online projects at home.

**Needs:** laptops and maintenance plan. ISP accounts.

2



### E-BUSINESS INCUBATOR

The centre provides, for a fee, workspace, services and support for new small businesses using the Net—both .com and .org.

**Needs:** business development staff.

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### LIFESTYLE AND HOBBY SITES

Centre users—and others—are able to access a wide range of nationally well-researched links to web sites covering hobby interests, family and personal problems and opportunities.

**Needs:** starter sessions