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### ACCESS FOR ALL

The initiative commits to creating community, work or home access for all who want it

**Needs:** Centres, outreach staff/volunteers, equipment, support.



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### FAMILIES ONLINE

Parents, children – and grandparents – can learn about ways in which the Net can be used by different members of the family.

**Needs:** Access, curricula, tutor/volunteers



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### APPLICATION SERVICE PROVIDER

The initiative develops technical systems and range of applications for users ranging from community groups to businesses and civic institutions.

**Needs:** Tech team and systems

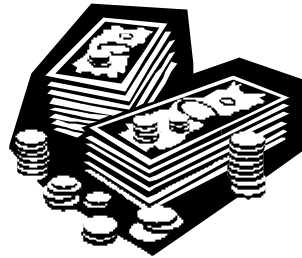


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### SUPPORT FOR DISABILITIES

Special software, and adapted hardware, is designed to provide people who have disabilities with easy access and a supportive environment.

**Needs:** Access, appropriate hardware, software and tutor



2

### FEE-BASED ICT SERVICES

The initiative sells a variety of online services to residents, organisations, and businesses in order to engage local interests and earn income.

**Needs:** Local needs survey and business plan. Staff and services.



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### FAITH-BASED ACTIVITIES

Local faith groups are engaged through online study and websites that provide a religious perspective on child-raising, marriage, politics etc

**Needs:** Outreach staff and menu of faith-based websites

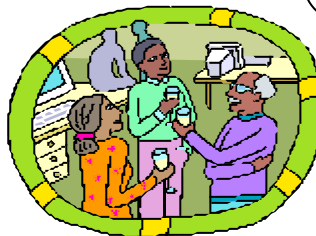


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### DEMOCRACY ONLINE

Discussion lists/forums are created so that different interests in the community can air their views. Volunteers learn new skills by facilitating.

**Needs:** Confident users, committed agencies, facilitators, appropriate system.



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### PLANNING WORKSHOPS

The development team runs a series of workshops with key interests and citizens to engage them in development of the system.

**Needs:** Commitment to participative process and relevant skills.



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### LOCAL CENTRES

The initiative develops and supports local centres—in libraries and other places—providing access and training for residents and business

**Needs:** Premises, staff, long-term funding



2

**GATEWAY WEBSITE**

The initiative develops a website of local information with links to all key local projects. It acts as a portal to forums and other applications

**Needs:** Technical and content skills, systems, maintenance



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**ARTS AND HISTORY PROJECTS**

Users have access to multi-media facilities in centres to develop their own projects. Libraries and national agencies also provide digitised content

**Needs:** Tutor/volunteers and media facilities



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**LOCAL PAPER PLATFORM**

The local paper - part of a chain – offers community groups sophisticated web building, news, forum and events calendar facilities.

**Needs:** Joint development with paper.



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**E-LEARNING**

Schools, colleges and universities create access and training for students, and develop online learning programmes.

**Needs:** Major development programme and commitment from institutions.



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**OFFICIALS ONLINE**

The initiative works with local government and other agencies to train and support staff who will develop e-government services

**Needs:** Agency commitment, training and support programme.

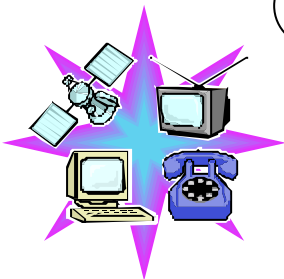


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**DIGITAL CHAMPIONS**

The initiative recruits, trains and supports a network of people prepared to champion the use of ICTs in their neighbourhoods and civic organisations.

**Needs:** Training and support programme.



1

**COMMUNITY AUDIT**

The team developing the initiative carry out an audit of existing ICT projects, interested groups and agencies

**Needs:** Development team.



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**VOLUNTEERS/MENTORS**

Volunteers mentor young people, do technology projects for voluntary groups, bring people interested in careers together with experienced professionals

**Needs:** Co-ordinators, affiliated online mentoring programme



2

**NONPROFIT SUPPORT**

The initiative provides funding, services and support to enable nonprofits to get online and serve their clients

**Needs:** Online services, support programme.

1



### LAPTOP LENDING

Centre users who complete a basic computer literacy course qualify for laptops on loan, so they can develop computer and online projects at home.

**Needs:** Laptops and maintenance plan. ISP accounts.

2



### E-BUSINESS INCUBATOR

Specialist centres provide, for a fee, workspace, services and support for new small businesses using the Net—both .com and .org.

**Needs:** Centres, business development staff.

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### E-GOVERNMENT

Public agencies develop co-ordinated programmes to provide their main information and other services online.

**Needs:** Major development programme and agency commitment.